

	Convention Hall	Theatre 1	Theatre 2	Room 224 / 225
1430-1545	<p>* Plenary Session III Quality & Safety in Healthcare</p> <p>Session Chairman: Mr Lawrence LEE Kam-hung Hospital Authority Board Member</p> <p>P3.1 Quality Healthcare through Innovations Prof Dennis LO Yuk-ming Li Ka Shing Professor of Medicine, The Chinese University of Hong Kong</p> <p>P3.2 Ask.Listen.Talk – The Lifecycle of an Incident Mr Hugh MACLEOD CEO, Canadian Patient Safety Institute, Canada</p>	<p>Special Topic III Advances in Medical Ethics</p> <p>Session Chairman: Dr LO Su-vui Director (Strategy & Planning), Head Office, Hospital Authority</p> <p>ST 3.1 Clinical Ethics from the Perspective of the Medical Council of Hong Kong Prof Felice LIEH MAK Immediate Past Chairman, Medical Council of Hong Kong SAR</p> <p>ST 3.2 Confucian Ethical Approach to Advance Refusal of Basic Care Prof Julia TAO Department of Public & Social Administration, City University of Hong Kong, HK</p> <p>ST3.3 Ethical Issues in Clinical Trial & Development of Regulation Policy on Clinical Research Dr Melody LIN Deputy Director, Department of Health and Human Services, Office for Human Research Protections, USA</p>	<p>Service Priorities & Programmes 3</p> <p>Session Chairmen: Prof Emily CHAN Director, CERT-CUHK-Oxford University Centre for Disaster and Medical Humanitarian Response and Associate Professor, The Jockey Club School of Public Health and Primary Care, The Chinese University of Hong Kong</p> <p>Prof Mike KELLY Director, Centre for Public Health Excellence, NICE, UK</p> <p>Meeting Challenges in Healthcare Demands</p> <p>SPP3.1 to SPP3.7</p>	<p>Parallel Session 2: Investment in Primary Care</p> <p>Session Chairman: Dr Regina CHING Assistant Director (Health Promotion), Department of Health, HK</p> <p>PS2.1 Investment in Primary Care Prof. Doris YOUNG Professor of General Practice, University of Melbourne, Australia</p> <p>PS2.2 Protecting, Promoting & Supporting Breastfeeding in Hong Kong Dr Shirley LEUNG Sze-lee Assistant Director (Family & Elderly Health Services), Department of Health, HK</p>
	1545-1615	<p>Tea Speed presentation at Rm 221</p>		
	Convention Hall	Theatre 1	Theatre 2	Room 224 / 225
1615-1730	<p>* Plenary Session IV Modernising Health Services</p> <p>Session Chairman: Mr John LEE Luen-wai Hospital Authority Board Member</p> <p>P4.1 Applying Innovations & Redesigning Delivery Models in a Traditional Industry – How Can We Ensure We are Ahead of the Curve? Prof Guy MADDERN Surgical Director, Australian Safety and Efficacy Register of New Surgical Interventional Procedures – Surgical, University of Adelaide, Australia</p> <p>P4.2 Importance of Marketing & Regional Branding in Healthcare Industry Mr Timothy CHANG CEO, Mahkota Medical Centre, Malaysia</p>	<p>Special Topic IV Innovation in Improving Care</p> <p>Session Chairman: Dr Hon Joseph LEE Kok-long Hospital Authority Board Member</p> <p>ST4.1 Innovating with Information at Kaiser Permanente Dr Michael S JOHNSON Director, Utility for Care Data Analysis, Kaiser Permanente, USA</p> <p>ST4.2 Key Performance Indicators – What Does it Mean to Hong Kong Hospital Authority Dr LEE Koon-hung Chief Manager (Cluster Performance), Head Office, Hospital Authority</p>	<p>Service Priorities & Programmes 4</p> <p>Session Chairmen: Prof Sophia CHAN Siu-chee Professor & Director of Research, School of Nursing, The University of Hong Kong</p> <p>Mr Christopher FARR Senior Fellow, SG2, USA</p> <p>Engaging for Quality & Safety I</p> <p>SPP4.1 to SPP4.7</p>	<p>Parallel Session 3: Psychological Wellbeing</p> <p>Session Chairman: Dr Eric CHEUNG Fuk-chi Deputizing Hospital Chief Executive (Castle Peak Hospital & Siu Lam Hospital) Hospital Authority</p> <p>PS3.1 Building & Sustaining a Psychologically Healthy & Thriving Workplace: Lessons from Positive Psychology Prof Christopher PETERSON Professor, Department of Psychology, University of Michigan, USA</p> <p>Prof Nansook PARK Professor, Department of Psychology, University of Michigan, USA</p> <p>PS3.2 Promoting Mental Well-being in Psychiatric Rehabilitation Dr Serena CHENG Department Manager (Occupational Therapy), Kowloon Hospital, Hospital Authority</p> <p>PS3.3 Art & Creative Expression in Mental Health Services : Experience in NTWC Dr Victoria TANG Wing-kay Associate Consultant (Psychiatry), Castle Peak Hospital, Hospital Authority</p> <p>Ms Christine CHAN Man-yu Advanced Practice Nurse (Psychiatric), Castle Peak Hospital, Hospital Authority</p>
	1730-1800	<p>Celebration of Achievements of HA staff in HA Corporate Events</p>		

* Simultaneous Interpretation: English/Putonghua

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For details, please visit our Convention website www.ha.org.hk/haconvention/hac2012

2012 Hospital Authority Convention Programme

8 May 2012 (Tuesday)						
0830-0900	Speed presentation at Rm 221					
	Convention Hall A	Convention Hall B	Convention Hall C	Theatre 1	Theatre 2	Rm 224&225
	Symposium 1 Enhancing Organisational Effectiveness through Governance	* Symposium 5 Disaster Management: What's New	Symposium 9 Perspectives in Healthcare Quality: Professionalism & Patient / Caregiver Experience	Masterclass I Enhancing Organisational Effectiveness through People	Service Priorities & Programmes 5	Corporate Scholarship Presentation 1 Rehabilitation Services
0900-1015	<p>Session Chairman: Dr FUNG Hong Cluster Chief Executive (New Territories East Cluster), Hospital Authority</p> <p>S1.1 Governance & Organisational Effectiveness in Healthcare Sir Robert NAYLOR, Chief Executive, University College Hospital NHS Foundation Trust, UK</p> <p>Dr Mark BRITNELL Chairman, Global Healthcare Practice, KPMG, UK</p> <p>S1.2 Making Clinical Governance Works Prof Paul LAI Bo-san Chairman and Professor, Department of Surgery, The Chinese University of Hong Kong</p>	<p>Session Chairman: Dr LIU Shao-haei Chief Manager (Infection, Emergency and Contingency), Head Office, Hospital Authority</p> <p>S5.1 Post-disaster Psychological Care Dr Rosalie LO Senior Clinical Psychologist, Corporate Clinical Psychology Services, Hospital Authority</p> <p>S5.2 Crisis & Opportunity: Post-512 Sichuan Earthquake Relief, Reconstruction & Recovery Mr YAN Bingyue Vice Director-General, Health Department of Sichuan Province, The People's Republic of China</p> <p>S5.3 Major Disaster Response Plan of an Outlying Island Community Hospital Dr Peter CHEE Pay-yun Associate Consultant (Accident & Emergency), St John Hospital, Hospital Authority</p>	<p>Session Chairman: Dr LUK Che-chung Cluster Chief Executive (Hong Kong West Cluster), Hospital Authority</p> <p>S9.1 Professionalism: Core Values & Practice Dr Francis MOK Chief of Service(Surgery), Caritas Medical Centre, Hospital Authority</p> <p>S9.2 Patient Experience: Observation as a Nurse Manager & a Caregiver Ms Eva LIU Cluster General Manager (Nursing), Kowloon Central Cluster, Hospital Authority</p> <p>S9.3 Quality in Healthcare – the Humanistic Dimension Prof CHOW Shew-ping Pro-Vice-Chancellor and Vice-President (University Relations), The University of Hong Kong</p>	<p>Session Chairman: Ms CHIANG Lai-yuen Hospital Authority Board Member</p> <p>MC1.1 Enhancing Organisational Effectiveness through People Ms Caroline MAK Regional Director (North Asia) The Dairy Farm Group, HK</p> <p>MC1.2 Human Resources as the Driver for Organisational Effectiveness? (The Towngas Case) Mrs Margaret CHENG Head of Corporate Human Resources, The Hong Kong and China Gas Co. Ltd.</p>	<p>Session Chairmen: Dr Deacons YEUNG Tai-kong Chief Manager (Financial Planning), Head Office, Hospital Authority</p> <p>Dr Michael S JOHNSON Director, Utility for Care Data Analysis, Kaiser Permanente, USA</p> <p>Engaging for Quality & Safety II</p>	<p>Session Chairman: Dr PANG Fei-chau Chief Manager (Medical Grade), Head Office, Hospital Authority</p> <p>CS1.1 Musculoskeletal Ultrasound for Rheumatologists Dr Alexander LEUNG Moon-ho Consultant, Department of Medicine, Queen Elizabeth Hospital, Hospital Authority</p> <p>CS1.2 Aspiration for Better Stroke Nursing Mr SHUM Wai-ching, Nursing Specialist (Medicine) Prince of Wales Hospital, Hospital Authority</p> <p>CS1.3 The System that Works: Stroke Distinction Program Ms Joyce CHEUNG Tsz-yung Senior Occupational Therapist, Tuen Mun Hospital, Hospital Authority</p> <p>CS1.4 Musculoskeletal Service: Spectrum of Care Ms Susane KWONG So-fong Consultant Physiotherapist (Musculoskeletal), Ruttonjee & Tang Shiu Kin Hospitals, Hospital Authority</p>
1015-1045	Tea Speed presentation at Rm 221					
	Convention Hall A	Convention Hall B	Convention Hall C	Theatre 1	Theatre 2	Rm 224&225
	Symposium 2 Creating a Sustainable Health Workforce	*Symposium 6 Driving the Adoption of Healthcare Technology	Symposium 10 Risk Management	Masterclass II New Horizons of Excelling Renal Care	Service Priorities & Programmes 6	Corporate Scholarship Presentation 2 Mental Health Services
1045-1200	<p>Session Chairman: Mrs Yvonne LAW SHING Mo-han Hospital Authority Board Member</p> <p>S2.1 Not Enough Doctor? Lessons from the Transformation of Health Workforce in the Past 20 Years Prof Guy LUDBROOK Professor of Anaesthesia, University of Adelaide, Australia</p> <p>S2.2 Health Policy Challenge: Aligning & Balancing the Needs of Education, Training & Health Service Delivery Dr Joshua TEPPER Vice President, Education Sunnybrook Health Sciences Centre, Canada</p>	<p>Session Chairman: Dr LIU Hing-wing Director (Quality & Safety), Head Office, Hospital Authority</p> <p>S6.1 Optimising the System of CARE: Using Technology To Optimise Clinical Services Mr Christopher FARR Senior Fellow, SG2, USA</p> <p>S6.2 The Impact of Introduction of a Rigorous Process for Health Technology Assessment – What Does it Mean for Clinicians & Patients Prof Guy MADDERN Surgical Director, Australian Safety and Efficacy Register of New Surgical Interventional Procedures – Surgical, University of Adelaide, Australia</p>	<p>Session Chairman: Dr SO Hing-yu Service Director of Quality & Safety (NTEC), Hospital Authority</p> <p>S10.1 Ask.Listen.Talk – Walk Through of our Revised Root Cause Analysis Guidelines Mr Hugh MACLEOD CEO, Canadian Patient Safety Institute</p> <p>S10.2 Root Cause Analysis : A Necessary Evil? Dr Joseph LUI Cho-ze Cluster Chief Executive (Kowloon East Cluster), Hospital Authority</p>	<p>Session Chairman: Ms Margaret TAY Hospital Chief Executive (Grantham Hospital), Hospital Authority</p> <p>MC2.1 Nocturnal Home Haemodialysis : An Emerging New Cost Effective Home Dialysis Therapy Dr TONG Kwok-lung Chief of Service (Medicine & Geriatrics), Princess Margaret Hospital, Hospital Authority</p> <p>MC2.2 Haemodialysis Public Private Partnership Program : A Sustainable & Quality Community Project Dr KWOK Yuk-lung Senior Manager (Integrated Programs), Head Office, Hospital Authority</p> <p>MC2.3 Improving Outcomes in Renal Transplantation Dr CHAU Ka-Foon Consultant (Medicine), Queen Elizabeth Hospital, Hospital Authority</p>	<p>Session Chairmen: Dr Tony KO Pat-sing Chief Manager (Patient Safety & Risk Management), Head Office, Hospital Authority</p> <p>Dr Melody LIN Deputy Director, Department of Health and Human Services, Office for Human Research Protections, USA</p> <p>Trust & Quality in Healthcare I</p>	<p>Session Chairman: Ms Ivis CHUNG Chief Manager (Allied Health), Head Office, Hospital Authority</p> <p>CS2.1 Substance Abuse Services in Psychiatry Dr Ronnie PAO Sze-yuan Associate Consultant, Kwai Chung Hospital, Hospital Authority</p> <p>CS2.2 Crisis Intervention for Community Psychiatric Nurse Mr. WONG Kwong-lui Nurse Consultant (Community Psychiatry) Queen Mary Hospital, Hospital Authority</p> <p>CS2.3 Overseas Learning: From Therapy to Recovery in Adult Mental Health Services. What Should We Change? What Should We Preserve? Ms June CHAO Yau-wai Senior Occupational Therapist, Queen Mary Hospital, Hospital Authority</p> <p>CS2.4 Improving Access to Psychological Therapies (IAPT) Service Dr Cheryl SO Yuk-chi Clinical Psychologist Kwai Chung Hospital, Hospital Authority</p>

	Convention Hall A	Convention Hall B	Convention Hall C	Theatre 1	Theatre 2	Rm 224&225
1200-1315	<p>Symposium 3 Quality Healthcare through Professional Training</p> <p>Session Chairman: Ms Quince CHONG Hospital Authority Board Member</p> <p>S3.1 Training Our Next Generation Medical Doctors Prof T F FOK Hospital Authority Board Member Dean, Faculty of Medicine, The Chinese University of Hong Kong</p> <p>S3.2 Training Our Next Generation Midwives / Nurses Miss Alice SHAM General Manager (Nursing), Kwong Wah Hospital & TWGHs Wong Tai Sin Hospital, Hospital Authority</p>	<p># Symposium 7 Roundtable on Patient Empowerment & Self Management</p> <p>Facilitators: Dr CHUNG Kin-lai Chief Manager (Integrated Care Programs), Head Office, Hospital Authority</p> <p>Miss Patricia CHAN Deputy Hospital Chief Executive, Rehabaid Centre, Hospital Authority</p> <p>S7.1 Self-management & Patient Empowerment in Hong Kong Mr NG Hang-sau CEO, The Hong Kong Society for Rehabilitation</p> <p>S7.2 Initiating Self-management through Occupational Lifestyle Re-design for People with Chronic Illnesses Mr LEUNG Kwok-fai Department Manager (Occupational Therapy), Queen Elizabeth Hospital, Hospital Authority</p> <p>S7.3 Patient Empowerment & Self Management: Primary Care of Diabetes Mellitus & Hypertension Dr Ruby LEE Siu-yin Consultant Family Physician, Elderly Health Services, Department of Health, HK</p>	<p>Symposium 11 Enhancing Organisational Effectiveness through Change</p> <p>Session Chairman: Prof Maurice YAP Keng-hung Hospital Authority Board Member</p> <p>S11.1 Changing the Strategies for a Different Culture Prof Way KUO President and University Distinguished Professor, City University of Hong Kong</p> <p>S11.2 Changing the Culture of a Hospital Dr HUNG Chi-tim Cluster Chief Executive (Kowloon Central Cluster), Hospital Authority</p>	<p>Masterclass III State of the Art in Managing Stroke</p> <p>Session Chairman: Dr LAU Chor-chiu Cluster Chief Executive (Hong Kong East Cluster), Hospital Authority</p> <p>MC3.1 Telestroke Project Covering Melbourne & Neighbouring Areas Prof. Bernard YAN Neurointerventionist, Royal Melbourne Hospital, Australia</p> <p>MC3.2 The Courier of Stroke Thrombolysis in Hong Kong Prof Thomas LEUNG Wai-hong Associate Professor, Director of Acute Stroke Unit, The Chinese University of Hong Kong</p> <p>MC3.3 Interventional Neuroradiology - A New Hope for Stroke Patients Dr POON Wai-lun Consultant (Radiology) Queen Elizabeth Hospital, Hospital Authority</p>	<p>Service Priorities & Programmes 7</p> <p>Session Chairmen: Dr MA Hok-cheung Hospital Chief Executive (Caritas Medical Centre), Hospital Authority</p> <p>Prof. Doris YOUNG Professor of General Practice, University of Melbourne, Australia</p> <p>Trust & Quality in healthcare II</p>	<p>Corporate Scholarship Presentation 3 Paediatric Services</p> <p>Session Chairman: Ms Sylvia FUNG Chief Manager (Nursing), Head Office, Hospital Authority</p> <p>CS3.1 Paediatric Imaging Dr Elaine KAN Yee-ling Associate Consultant, Department of Radiology, Kwong Wah Hospital, Hospital Authority</p> <p>CS3.2 Standardization of Nursing Practice in Paediatric Oncology Centers Ms Jeanny CHEUNG Sui-sum Nurse Specialist, Prince of Wales Hospital, Hospital Authority</p> <p>CS3.3 The Service Model of Physiotherapy in Children Hospital Ms Nerita CHAN Nar-chi Senior Physiotherapist, Tuen Mun Hospital, Hospital Authority</p> <p>CS3.4 Clinical Impact of Pharmaceutical Care Services in PNICU Ms Amanda LI Wing-man Clinical Pharmacist, Queen Mary Hospital, Hospital Authority</p>
	1315-1430	Lunch				
	Convention Hall A	Convention Hall B	Convention Hall C	Theatre 1	Theatre 2	
1430-1545	<p>Symposium 4 Challenges in Home Care of Patients</p> <p>Session Chairman: Dr Nelson WAT Hospital Chief Executive (Kwong Wah Hospital & TWGHs Wong Tai Sin Hospital), Hospital Authority</p> <p>S4.1 Palliative Care at Home: Practices & Challenges Dr Doris TSE Chief of Service (Medicine & Geriatrics), Caritas Medical Centre, Hospital Authority</p> <p>S4.2 Hospital at Home & in Old Age Home – Challenge & Practice Dr Alex LAW Chun-bon Consultant, Department of Medicine & Geriatrics, Princess Margaret Hospital, Hospital Authority</p> <p>S4.3 Ethical & Decision-making Issues in Home Care Dr TSE Chun Yan Chairman, Hospital Authority Clinical Ethics Committee, Hospital Authority</p>	<p>Symposium 8 Medical Training & Manpower Planning</p> <p>Session Chairman: Dr Albert LO Cluster Chief Executive (New Territories West Cluster), Hospital Authority</p> <p>S8.1 Impact of Doctor Retirement on Specialist Manpower in Public Hospitals: Planning for the Coming 15 Years Dr Derrick AU Head of Human Resources, Head Office, Hospital Authority</p> <p>Ms Eva TSUI Lai-hing Chief Manager (Statistics & Workforce Planning), Head Office, Hospital Authority</p> <p>S8.2 Medical Manpower Planning & Training Dr Donald LI Kwok-tung Hospital Authority Board Member Vice President (General Affairs), Hong Kong Academy of Medicine</p> <p>S8.3 Hong Kong Perspective on Nursing Education, Workforce Planning & Development Dr Eric CHAN Principal Nursing Officer, Head Office, Hospital Authority</p>	<p>Symposium 12 Medical Incidents Management</p> <p>Session Chairman: Mr CHAN Bing-woon Hospital Authority Board Member</p> <p>S12.1 ABC of Mediation Prof Paul LAI Bo-san Chairman and Professor, Department of Surgery, The Chinese University of Hong Kong</p> <p>S12.2 Medical Litigation in 2012 Mr Jacob TSE Partner Mayer Brown JSM, HK</p>	<p>Masterclass IV Control of MDRO: Global Perspective</p> <p>Session Chairman: Dr Nancy TUNG Sau-ying Cluster Chief Executive (Kowloon West Cluster), Hospital Authority</p> <p>MC4.1 From a Stool to an Orchestra via a Chair: An Essential Journey for Successful Control of MDRO & Meeting "Owned" Targets Professor Barry COOKSON Director, Laboratory of Healthcare Associated Infection, Microbiological Services Colindale, UK</p> <p>MC4.2 Building a Business Case for Control of Multidrug Resistant Organisms (MDROs) Dr Tom TALBOT Associate Professor of Medicine and Preventive Medicine, Vanderbilt University School of Medicine, USA</p>	<p>Service Priorities & Programmes 8</p> <p>Session Chairmen: Dr Cissy YU Hospital Chief Executive (Tung Wah Hospital), Hospital Authority</p> <p>Prof. Bernard YAN Neurointerventionist, Royal Melbourne Hospital, Australia</p> <p>Staff Engagement & Wellness</p>	
	1545-1615	Tea & Poster viewing				
	Convention Hall					
1615-1730	Presentation of Awards & Closing Ceremony					
	Presentation of Best Oral Presentations Awards Presentation of Best Poster Display Awards Celebration Session for Outstanding Staff & Teams Award 2012					

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